

On-Site Redemption Procedures at GALA



Upon arrival at GALA, proceed to the ticket vending machine located in front of the ticket counter.

Scan the QR code displayed on the redemption voucher at the machine's reader to receive the lift ticket.

If the QR code cannot be scanned, the reservation code may be entered manually

If both lift tickets and rental items have been reserved, the machine will issue two separate items in sequence:

Lift ticket

Rental voucher

The rental voucher must be presented at the rental counter to receive rental equipment.



Select "Pick Up Reservation"



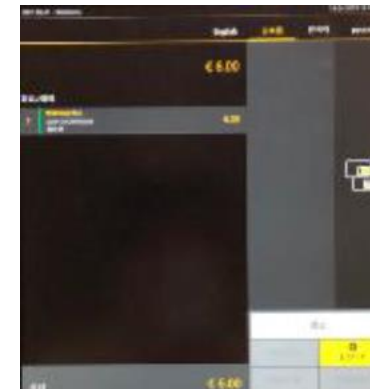
Redemption Screen



Scan



Review Details



Ticket Issued



Reader at lower left

Important

The lift ticket issued through this process is valid only on the day of redemption.

Customers sometimes forget to collect the rental voucher at the time of redemption. Please remind them to collect it.

On-Site Redemption Procedures at GALA



【Redeem with Reservation Code】

If the QR code cannot be scanned, the lift ticket can be redeemed by entering the reservation code.

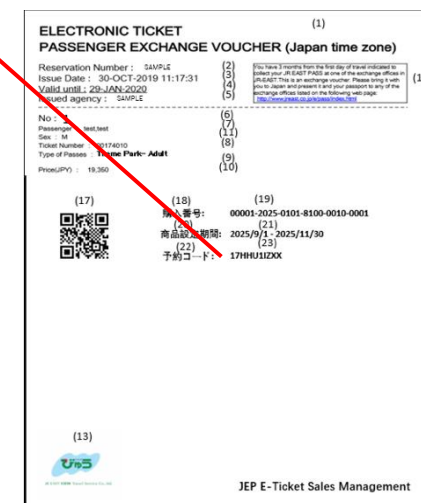
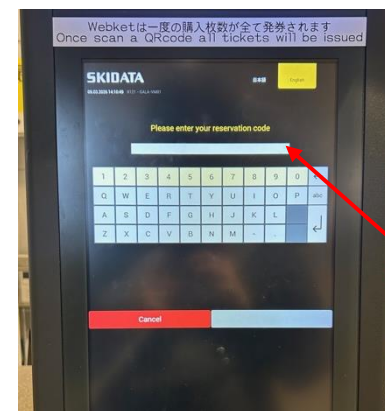
Select “Pick Up Reservation”



Select “Enter Pick-up Code”



Enter the reservation code shown on the voucher



Important

The lift ticket issued through this process is valid only on the day of redemption.

Customers sometimes forget to collect the rental voucher at the time of redemption. Please remind them to collect it.

【How to Receive Rental Equipment】

① Take the rental voucher issued by the ticket machine and proceed to the rental counter.

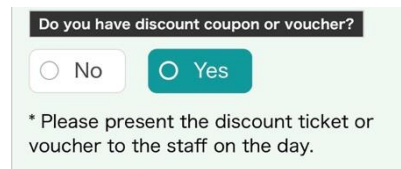
The rental counter is located behind the ticket machines.

② Show the rental voucher to the staff and follow their instructions to complete the application form.

For faster service, the form can be completed in advance at the following link:

<https://gala-rental.com/kessaiYuryo/>

Please select “Yes” for “Do you have discount coupon or voucher?”



Do you have discount coupon or voucher?

No Yes

* Please present the discount ticket or voucher to the staff on the day.

③ After completing the form, present the generated QR code at the counter.

④ Hand the rental voucher to the staff at the time of payment.

If items not included in the rental voucher are selected, additional payment will be required.

⑤ Receive the rental equipment.



Sample Rental Voucher