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Notes on Changing Seats

Seat Change and Confirmation Method

Step1: Access your ticket from the voucher and check your seat.



利用説明

乗車日: 2024-01-30 列車: 嵯峨野1号 座席: 3号車-1A 3号車-1B

出発:トロッコ嵯峨 (09:02) 到着:トロッコ亀岡 (09:25)

- 1. Access your ticket from the voucher.
- 2. Click on the digital ticket.

Step2: Change your seat from the ticket.

| Booking ARS_SAGAN DWU | IO_KANKO-20240115- |
|---------------------------|--------------------|
| | |
| Sagano * RomanticTrain | |
| 有効期限 2024-01-16 23:59 | |
| 利用可能期間前 | _ |
| Ticket | 1 |
| | |
| 予約詳細 | 座席変更 |
| | |

1. Select "Change Seat"

*You are allowed to change your seat a maximum of three times.

Step3: Cancel the reserved seat.



- 1. Choose the train that has reserved seats and open the seat map.
- 2. To deselect a reserved seat on the seat map, simply tap on it.

Step4: Select your new seat.



- 1. Select the train you wish to change and then proceed to open the seat map.
- 2. Choose your seat from the seat map. Seats marked in gray cannot be selected.
- 3. After you have chosen the seats for the required number of passengers, click on the 'Next' button to move forward.
- 4. Review the information about the seat you have selected and click on the "Next" button to proceed.

Step5: Confirm the changed seat.



1. Check your ticket and make sure that your seat number has been updated.

Notes on Changing Seats

| 有効期限 2024-01-30 22:59 | |
|-------------------------|--|
| 利用可能期間前 | |

*It is possible to change your seat up to three times, up to two days before your boarding date.

*If you have changed your seat three times or if the changeable time has expired, the change seat button will not be displayed.