STUDIO TOUR TERMS AND CONDITIONS

LINKTIVITY and/or Trade Customers must provide Consumers with their Tickets in order for Consumers to be entitled to be given access to the Tour.

Consumers must present their Ticket at the entrance to the Studio Tour. Failure to provide such Ticket will result in Consumers being refused entry to the Tour.

Admission to the Studio Tour will only be valid for the time and date indicated on the Ticket. LINKTIVITY and/or Trade Customers are responsible for ensuring Consumers are at the entrance to the Studio Tour no later than 20 minutes prior to the time indicated on their Ticket.

Consumers will not be allowed access to the Studio Tour before the time and date indicated on the Ticket.

Any Consumer arriving after the time slot specified on the Ticket is not guaranteed entry to the Studio Tour. If a Consumer misses the time slot specified on the Ticket, they will be placed on standby for the next available Studio Tour time slot, however there is no guarantee of entry to the Studio Tour.

Tickets must be retained by Consumers at all times during the Studio Tour and Consumers agree to produce such Tickets for inspection if requested by WBSJ.

Tickets may not be sold, purchased or otherwise made available other than as part of [a/an] LINKTIVITY Package Tour or as part of a Trade Customer Package.

Tickets may not be resold by Consumers to any third party without the prior written consent of WBSJ.

A Ticket entitles one (1) person entry to the Studio Tour on a single occasion. Once the Consumer has left the Tour, the Consumer will need a new Ticket to re-enter the Studio Tour.

Tickets will include entry to most, but not necessarily all, areas of the Studio Tour. Subject to availability and at WBSJ's absolute discretion, Consumers may be asked to purchase additional tickets to obtain access to certain areas of the Tour.

Photocopies, incomplete copies or counterfeit Tickets will not be accepted by WBSJ and WBSJ reserves the right to refuse entry to the Studio Tour to any person attempting to use such items.

WBSJ reserves the right to refuse entry to any Consumer for any reason.

No food or beverage of any nature may be brought on the Studio Tour. Food and beverage purchased during the Studio Tour may only be consumed in designated areas within the Studio Tour.

All Tickets purchased by LINKTIVITY are non-refundable, non-transferrable and non-changeable. All Tickets may only be changed or replaced at the absolute discretion of WBSJ.

A person of 18 years or older is classed as an Adult; A person aged between 12 and 17 years (inclusive) is classed as a Junior; A person aged between 4 and 11 years (inclusive) is classed

as a Child; and a person aged between 0 and 3 years (inclusive) is classed as an Infant. Juniors may visit the Studio Tour without being accompanied by an Adult. Where a Junior is not accompanied by an Adult, WBSJ reserves the right to request sight of the Junior's ID to verify their age. Children and Infants must be accompanied by an Adult and shall remain under the control and supervision of such Adult(s) at all times. WBSJ also reserves the right to request sight of ID to confirm a visitors age and therefore eligibility for an Infant, Child or Junior Ticket.
All Consumers must comply with the licensing and other regulations and policies (including without limitation, health and safety procedures and safety announcements) relating to the Studio Tour.

A variety of special effects (including sudden loud effects and strobe lighting) may be used in certain areas within the Studio Tour. It is recommended that Consumers with high blood pressure, heart conditions or other pre-existing medical conditions ask the Studio Tour staff for further details and avoid areas of the Studio Tour at which point such special effects are located.

From time to time the Studio Tour staff may draw Consumers' attention to certain health and safety procedures to which Consumers must adhere.
WBSJ reserves the right, in its absolute discretion, to remove from the Tour and the Site (whether before, during or after the Tour) (without warning) any person who:

- has been convicted of a criminal offence which in the opinion of WBSJ is likely to affect the safety or enjoyment of other visitors;

- has behaved in a manner which WBSJ considers is likely to affect the safety or enjoyment of other visitors or Studio Tour staff (including, without limitation, unnecessary noise (whether from mobile phones or personal stereos or otherwise));

- has used threatening, abusive or insulting words or behavior or in any way provokes or behaves in a manner which may provoke a breach of the peace;

- is or appears to be under the influence of drugs or alcohol;

- does not have a valid Ticket;

- accesses any area of the Studio Tour and/or Site other than the areas designated for access by Consumers; or

- does not comply with all or part of the Studio Tour Terms and Conditions.

The Studio Tour lasts approximately a half day. During peak times, the waiting period may exceed

30 minutes. To ensure Consumer expectations are managed, LINKTIVITY and/or Trade Customers shall make this clear to all Consumers.

From time to time WBSJ or other authorised third parties may carry out photography and/or other recording at the Studio Tour and any images and/or recordings may feature visitors. All Consumers shall consent to the use of such images and/or recordings by WBSJ in connection with advertising, promoting the Studio Tour (such as on the Studio Tour website, social media sites and pages, partner sites, outdoor advertising and brochures for the Studio Tour), and for WBSJ's internal purposes, and in doing so, Consumers shall allow WBSJ to edit, modify, publish and make available such images and/or recordings. Consumers shall acknowledge and agree that they will not receive compensation if WBSJ uses such images and/or recordings for the purposes set out above. If any visitors to the Studio Tour are under 18, the parents or legal guardians of such persons, shall also consent to the use of their image and/or recordings for the purposes set out above. All Consumers shall acknowledge that the copyright in such images and/or recordings rests with WBSJ and/or any authorised third party and accordingly Consumers shall grant WBSJ and/or any authorised third party all rights in any images and/or recordings of Consumers and/or their children. Consumers shall promptly execute such documents and perform such acts as may be required for the purposes of giving full effect to the foregoing.

The taking of photographs with handheld cameras or other devices (such as mobile phones) is allowed in all areas of the Studio Tour apart from within the pre-show cinema and green screen areas. Video recording as well as the use of tripods and other specialist photographic equipment, including drones, is not permitted. Photographs are for Consumers to enjoy for their own personal, private, non-commercial purposes only. Unless permission has been granted by WBSJ, picture and images cannot be reproduced in any format or media other than for private viewing.

Photography of any kind in the pre-show cinema and in the green screen areas is not permitted at any time.

The materials incorporated within the Studio Tour including, without limitation, any sets, props, wardrobe, text, graphics, images, artwork, illustrations, photographs, animations, music, video, audio, audio-visual works, designs, logos, software and any other content are protected by copyrights, patents, trade secrets or other proprietary rights owned by WBSJ and/or WBSJ licensors and/or J. K. Rowling. Some of the characters, logos or other images incorporated within the Studio Tour are also protected as registered or unregistered trademarks, trade names and/or service marks owned by WBSJ or J. K. Rowling. WBSJ respects the intellectual property rights of others and asks Consumers to do the same.

Consumers must keep their personal belongings with them at all time. WBSJ accepts no responsibility for the loss, theft or damage to any personal items brought on to the Studio Tour.

Dedicated car parking will be made available for use by those holding valid Tickets to the Studio

Tour free of charge but WBSJ accepts no responsibility for the loss, theft, or damage to any vehicle (or its contents) while parked within its property.

For the safety of all, Consumers are admitted subject to a condition that, if requested to do so, they will allow themselves and/or their belongings to be searched. The following items may not be brought on to the Studio Tour: drones, weapons, fireworks, (smoke) bombs, glass bottles, flammable liquids or other articles which may cause injury. Any Consumer who refuses himself/herself and/or their belongings to be searched or who is found in possession of such items will be denied entry to the Studio Tour and the Site or will be removed from the Studio Tour and the Site.

The throwing of any article is strictly prohibited.

Smoking is strictly prohibited on the Tour or in its vicinity.

Pets and other animals (except for guide or hearing dogs) are strictly prohibited on the Tour or in its vicinity.

WBSJ reserves the rights to alter, close or remove details/exhibits without prior notice for technical, operational or other reasons. WBSJ shall not be liable to LINKTIVITY, any Trade Customer or any Consumer for any refund or compensation in these circumstances.

Subject to Clause 4 of the Agreement, WBSJ will use reasonable endeavours to ensure the Studio Tour is open for use by visitors during normal opening hours. However, WBSJ reserves the right in its absolute discretion, whether for safety reasons or otherwise, and with or without prior notice, to close the Studio Tour. In the event of such closure, WBSJ will use reasonable endeavour to issue a replacement Ticket for another time and day. Otherwise, WBSJ shall have no liability whatsoever, including no liability for travel expenses or any other out of pocket expenses, in respect of such closure whether to LINKTIVITY, any Trade Customer or any Consumer.

Other than liability for death or personal injury resulting from WBSJ's negligence or that of WBSJ staff (if acting within the course of their employment), or agents or sub-contractors (if acting within the course of their appointment) or for any matter for which it would be illegal for WBSJ to exclude, attempt to exclude or limit WBSJ's liability, WBSJ, its employees, agents or sub-contractors shall not be liable for any loss or damage, direct or indirect, howsoever arising, including without limitation any distress, inconvenience or anxiety caused during the Studio Tour and/or during evacuation from the Studio Tour or its vicinity in the event of breakdown or accident or other reason.

These terms and conditions are governed by and shall be construed in accordance with Japanese law and subject to the exclusive jurisdiction of the Tokyo District Court.

LINKTIVITY shall and shall procure that Trade Customers make the foregoing terms and conditions part of any terms and conditions issued by LINKTIVITY and/or Trade Customers to a Consumer for a LINKTIVITY Package Tour and/or Trade Customer Package. LINKTIVITY shall

and shall procure that Trade Customers make clear that WBSJ is not responsible for, nor liable to the Consumers, the provision of transport or any other services and/or tickets relating to the LINKTIVITY Package Tour (incorporating the Studio Tour) and/or Trade Customer Package. LINKTIVITY shall and shall procure that Trade Customers take all practical steps to ensure these terms and conditions are drawn to the attention of Consumers prior to arriving at the Studio Tour.